

SERVICE NOTE

Subscription plans for condition monitoring with ABB Ability™ Smart Sensor



A range of subscriptions are available that unlock functions of the ABB Ability™ Digital Powertrain condition monitoring for motors and pumps.

A subscription to the ABB Ability™ Smart Sensor gives access to a host of functions contained within the ABB Ability™ Digital Powertrain condition monitoring solution.

Advantages

- Optimized efficiency
- Prevention of unexpected downtime
- Reduced maintenance cost
- Extended equipment life
- Higher reliability and safety

Subscription plans

The following subscription plans are available for motors and pumps:

- Pay-per-use fleet contract:
Pay-per use* quarterly or annually, without minimum contract duration. The subscription is automatically assigned to every ABB Ability™ Smart Sensor in your organization, making it easy to activate.
- Prepaid subscription:
One-time payment subscription available for 1 year, 2 years or 5 years. A voucher with a code activates one ABB Ability™ Smart Sensor.

*per ABB Ability™ Smart Sensor per month

All subscription plans include:

- Condition monitoring of motors and/or pumps
 - Equipment health indicators
 - Operational performance indicators
- Unlimited number of users
- Secure and flexible user management
- Alerts and notifications

The latest subscription plans and prices can be found in ABB Ability Marketplace™, the online store for ABB's digital solutions and expertise. Visit <https://eu.marketplace.ability.abb/home>

Subscription process for condition monitoring with ABB Ability™ Smart Sensor



Purchase the ABB Ability™ Smart Sensor

Contact your local ABB representative to buy the Smart Sensor hardware. Visit www.abb.com/smartsensor.



Access ABB Ability Marketplace™

Access ABB Ability Marketplace™ (<https://eu.marketplace.ability.abb/home>) and fill in the required information to log in.



Choose your condition monitoring subscription plan

Use the solution cluster menu to find the desired application under 'Condition Monitoring' and choose a subscription plan. If you choose pay-per-use fleet contract, you need to enter the name of the Smart Sensor organization during the purchasing process.



Purchase confirmation

After selecting your desired subscription model, billing period and payment type, you will receive the purchase confirmation.



Activate subscription

Pay-per-use fleet contract:

The subscription is automatically assigned to every ABB Ability™ Smart Sensor that is commissioned in your organization. In case an ABB Ability™ Smart Sensor is active with a prepaid subscription, the pay-per-use fleet contract will start after the expiration of your prepaid subscription.

Prepaid subscription:

You will receive a voucher with a code for the purchased subscription plan. To activate it, just scan the code from the voucher with the ABB Ability™ Smart Sensor Platform app.



Start monitoring your motors and pumps

You can access the ABB Ability™ Digital Powertrain condition monitoring solution for motors and pumps via the ABB Ability™ Smart Sensor web portal (<https://smartsensor.abb.com>) or the ABB Ability™ Smart Sensor Platform app.



For more information, please contact
support.smartsensor@abb.com
or visit:
www.abb.com/smartsensor

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